WHRSD 1:1 Chromebook Initiative
Frequently Asked Questions

Will my child be able to use the Chromebook at home?
Students will use the Chromebooks at home. The school settings and web filtering will continue on the Chromebook at home. Students will be expected to bring their assigned Chromebook home every night. Students are expected to bring their device to school fully charged.

Can my child leave the Chromebook at school?
Students <u>must</u> take the Chromebook home each night. We do not have secure charging or storage available for every student at school. Also, the district receives Federal Funding to offset the cost incurred in providing student devices to assist with homework and remote learning.

Does my child have to use the school Chromebook at home?
Personal computers can be used at home if preferred. We strongly recommend the use of the district-issued Chromebooks as we have confirmed compatibility with the WHRSD digital curriculum.

Can my child use a mobile device or tablet, in lieu of a Chromebook, at school?
These devices are not compatible with the WHRSD online learning platforms. Students must use a Chromebook or laptop in order to access the curriculum.

Will there be filtering and tracking on the <u>Chromebook</u> while my child is at home?
Yes, students who are logged into a Chrome Web Browser will continue to have their Internet access monitored by GoGuardian's web filter.

Will there be filtering and tracking on our <u>Personal devices</u> while my child is at home?
Students who are logged into a Chrome Web Browser will continue to have their Internet access monitored by GoGuardian's web filter. Family members are strongly encouraged NOT to use any device a student is logged into with their Google credentials. Students should log out of their Chrome profile when they are finished with their school work.

Can my child use a personal account to log into the school Chromebook when at home?

No, each student must use their school account to login. The Chromebook settings are locked and cannot be altered.

My child forgot to charge their Chromebook before school. Now what?

All students are expected to charge their Chromebooks nightly at home and bring them to school fully charged. If one is available, students who do not bring a charged Chromebook back to school may be issued a loaner device for the day, which cannot be taken home. Loaner devices and/or chargers may not be available and your student may be without the Chromebook for the day.

What happens if the device is damaged or lost?

Students and parents will be responsible for district-owned technology property that is issued to them, just as they are for other district-owned items such as textbooks, calculators, cameras, athletics equipment or library books.

Device Fee Schedule: *Cost not to exceed $250.00 per incident*

Broken Screen	$100.00
Keyboard – broken or missing keys	$50.00
Chargers	$30.00
Lost, Accidental or Malicious Damage to device (completely inoperable)	$250.00

- Intentional Damage/Gross Neglect –

  Cost is the responsibility of the parent/guardian/student. The Student Handbook Code of Conduct will be enforced.

- Lost/Stolen Device –

  Student/parent/guardian should immediately notify building administration and submit a ticket to the helpdesk for the lost or stolen device.

  - Lost – Cost is the responsibility of the parent/guardian/student (see above)

  - Stolen – Devices reported as stolen outside of school require that parents notify police and provide a copy of an official police report to the school administration.

What does GoGuardian Filter?

- GoGuardian web filtering filters students' internet browsing, YouTube searches, and Google documents, much like students would expect to experience when using a school desktop computer.

- The filtering is designed to prevent students from encountering web content that might be harmful or inappropriate.

- Specifically, GoGuardian filters and sends alerts for **Self-Harm, Explicit, and Hate Speech content**.

GoGuardian Web Filtering

- This tool is automatically enabled <u>any time</u> a student logs into their school Google Account, **whether that is on a personal device or a district-owned Chromebook.**

- Families who do not want this extension on their personal devices should instruct their child **NOT** to log in to their school Google account on their personal device.

- It's encouraged that students use a district-provided Chromebook for school.

- This tool is only active when students are logged into their school Google account.

What is GoGuardian Teacher?

- Is active during a GoGuardian class when students are logged into Google Chrome using their WHRSD Google account during the course of the school day from 6:00 a.m. - 4:00 p.m., Monday through Friday.

- GoGuardian does not automatically allow access to cameras and microphones. Students must manually turn on their audio and video setting to be seen and heard by their teacher.

- Activates during class whether students are logged into their school account on a personal computer or a school-owned Chromebook.

- Helps students be successful and stay focused when using technology in class.

- During class, Teachers can see student Chrome browser tabs and the schoolwork they're doing in order to easily identify students who are struggling or may need more guidance.

- Teachers can support student learning by blocking sites, closing tabs, or locking students to a specific website in their browser; sending links to websites they want students to view; or using chat to help students complete an assignment.

- Helps assess and support student progress on class assignments:
  - GoGuardian helps teachers know when students may be stuck so they can quickly address any questions and help students stay on task.
  - Facilitates communication between teachers and students during class time:
    - Teachers can chat directly with individual students without disturbing the rest of the class, increasing participation and engagement.
    - Teachers can quickly and easily share links and information with students, helping everyone make the most of their class time together.
- A teacher is not able to take control of students' computers, cameras, or access information or files stored on the computer.

How does GoGuardian help protect my child's privacy?

To help your child remain safe online, GoGuardian collects certain personally identifiable information about your child. GoGuardian has consulted with privacy experts, participates in privacy organizations, is a proud signatory of the Student Privacy Pledge, and has been awarded certifications by iKeepSafe for complying with both Family Education Rights and Privacy Act and Massachusetts student privacy laws. For more detailed information about GoGuardian, you may visit GoGuardian's website, Trust & Privacy Center, GoGuardian's Product Privacy Policy, and the COPPA Notice and Disclosure Form.